

Workshop & Academy Training Schedule 2nd Quarter

June 2017

- 6/6 Understanding PDS Patient Access Analytics
- 6/8 What's New in PDS DASH 3.5?
- 6/15 Integrating Benchmarks with PDS DASH
- 6/20 PDS DASH I - Academy Training***
- 6/21 PDS Patient Access - Academy Training***
- 6/22 PDS DASH II - Academy Training***
- 6/29 Leveraging PDS Dashboard Templates for Success

All workshops begin at 1:00 PM (Eastern-NYC)

**Only available to licensed customers: Classes are 90 minutes each.*

***Advanced workshops will be for licensed clients only who are advanced users and others with prior approval.*

Workshop Descriptions

PDS iMPower 10.5 Preparing for the Upgrade

Be better prepared! Join this workshop to get an understanding of the PDS iMPower 10.5 upgrade process. Key steps of the upgrade from the upgrade date to go-live date will be reviewed. Learn your organization's role in the upgrade process and how to learn the new features of 10.5. During this workshop, get a tour of the key 10.5 new features like the enhanced interface, viewing recent objects, attribute conditional formatting, and visual dashboard capability, just to name a few.

PDS iMPower 10.5 – What's New?

Be prepared for PDS iMPower 10.5 and see what's new. PDS iMPower 10.5 offers the same analytics functionality plus more. During this workshop you will get a tour of the key 10.5 features like the enhanced interface, viewing recent objects, attribute conditional formatting and visual dashboard capability just to name a few.

Understanding PDS Patient Risk Acuity Analytics

Understanding Patient Risk Acuity scoring is critical to managing performance of payer contracts. This Workshop will guide you through PDS Patient Risk Acuity analytics calculated using HCC scores and explain how this new data set can be used to maximize your financial performance.

Upgrading from PDS Producer to PDS DASH

Planning to upgrade to PDS DASH? Are you new to DASH? Let PDS help you crosswalk your knowledge from Producer to DASH. This workshop includes a worksheet to assist with organizing data and setup up the DASH Project. We'll soon have you dashing through the data to create exciting new dashboards.

Understanding the IBM Cognos 10 Web Toolset

Learn about the various "Studios" available within the Cognos 10 tool set and how they can be used to create reports, dashboards and provide powerful analysis for end users. This workshop is geared to provide an overall understanding of the various applications and their primary functions. You will see functional demonstrations of the various reporting capabilities as they relate to current healthcare challenges.

PDS iMPower Advanced

Advanced iMPower was created for the licensed iMPower user who is actively using the tool. A review of advanced topics to enhance your reporting needs, topics include: detailed report creation, custom report filters, and prompted reports.

Goodbye to IBM Cognos 7 – Migration Options:

IBM Cognos 7 is no longer supported by IBM as of April 2018. This workshop will help you understand various migration options for PDS customers running IBM Cognos 7 legacy client software. Understand various options, best practices and what web tools organizations are using to drive their reporting solutions today. This workshop is a must attend for any customer still using IBM Cognos PowerPlay or Impromptu.

PDS Physician Compensation Analysis and Dashboarding

As healthcare changes so does the need to evolve your physician compensation reporting. This workshop will discuss how to shape, calculate and present physician compensation reports and dashboards to physicians. Best practice templates, KPIs and visual communication methods for reporting on physician compensation will be discussed, with a focus on comparing compensation with productivity and clinical

quality metrics to revenue goals, benchmarks and survey data to identify outliers. This workshop will provide you with a look at the changing healthcare environment and how physician compensation plans and reporting are evolving to handle new quality and payer incentive programs.

Understanding PDS Patient Access Analytics:

Analysis and reporting on your key scheduling KPIs are critical to your organization's success. This workshop will walk you through the core reporting capabilities inherent in PDS Scheduling and PDS Patient Access (Scheduling Utilization and 3rd Next) datasets. You will learn how to work with the various cubes and datamarts to identify gaps in patient access, no-show and same-day cancellation rates and probabilities, capacity issues by location and visit type, variances between 3rd Next Available appointment days (what COULD happen) and scheduling lags (what DID happen). We will also analyze the impact of overbooking, frozen, held and blocked time periods. An additional focus will include PDS best practice dashboards for scheduling and patient access data.

What's New in PDS DASH 3.5?

This workshop will prepare and show you what's new in the latest version of PDS DASH. PDS DASH 3.5 offers the same dashboarding functionality as the current version plus more. During the workshop, get a tour of the new features like the enhanced interface, common data source and summary data source options; just to name a few. In addition to seeing the new features you will get an overview of the new jobs functionality to implement automation into your dashboard creation process.

Integrating Benchmarks with PDS DASH

This workshop discusses how to design dashboards that add context by integrating internal and external benchmarks as well as targets and goals. By leveraging PDS starter templates anyone who needs to enhance dashboards to more effectively communicate will gain insight and understanding from this walk through of best practices when integrating benchmarks.

Leveraging PDS Dashboard Templates for Success

This workshop is a walkthrough of how to go about designing dashboards for PDS DASH, Visual dashboards or web based dashboards. PDS Dashboard Templates are starting points for you to go from concept to production. Learn how to leverage the various design templates available in the PDS library of best practices. Bring your ideas and current reports and discuss with PDS content experts how to get results.

PDS Academy Training

PDS iMPower I & II:

Get started with PDS iMPower, our web-based analytics solution powered by the MicroStrategy BI suite, by learning the basics necessary for analyzing data in reports. During Class I, learn to navigate through the tool, create new reports and perform basic report manipulation (sorting, drill to detail, working with pivot buttons, page by and filtering) as well as how to export data. Class II will expand on report manipulation with topics including grouping data (derived elements), totals, calculations and report formatting.

DASH I & II:

This class will cover how to generate Excel-based dashboards using PDS DASH. Topics for Class I include a review of the PDS DASH functions, project components and data source requirements. We will review the concept of Excel templates, index requirements, detail data sources and the use of cross references. We will create sample DASH projects and generate dashboards during Class I. In Class II we will discuss the use of summary data sources and delete rows in more detail. We will also work with modifying different Excel templates for use with DASH.

Patient Access:

Analysis and reporting on your key scheduling KPIs are critical to your organization's success. This class will walk you through the core reporting capabilities inherent in PDS Scheduling and PDS Patient Access (Scheduling Utilization and 3rd Next) datasets. You will learn how to work with the various cubes and datamarts to identify gaps in patient access, no-show and same-day cancellation rates and probabilities, capacity issues by location and visit type, variances between 3rd Next Available appointment days (what COULD happen) and scheduling lags (what DID happen). We will also analyze the impact of overbooking, frozen, held and blocked time periods. An additional focus will include PDS best practice dashboards for scheduling and patient access data.